

WESTERN AVENUE MEDICAL CENTRE
PPG MEETING 14th November 2017

Present:

Mr Brendan Doyle (BD) **Chair**
Mrs Barbara Kettell (BK)
Mrs Janet Pitcher (JP)
Mrs Margaret Clarke (MC)
Mrs Yvonne Davies (YD)
Mrs Christine Dee (CD)
Jamie Ducker (Practice Manager – JD)

Apologies:

Annie Logie

1. Minutes from the previous meeting

Approved

2. Actions from previous meeting

Agenda items at this meeting

3. PMS Funding

JD informed the group that the CCG has reversed its decision to withdraw PMS funding from the practice. The funding equates to approximately £170,000 per annum, and is protected until at least April 2020. Withdrawal of the funding would have resulted in a review and scaling down of services.

4. Patient Survey

The next PPG patient survey is now due. The group reviewed and amended the survey questions. It was agreed that the survey would start on Monday 4th December and would run for 2 weeks. PPG members have agreed to be present in the practice between 9-11am each day, to encourage patients to complete the survey and add comments.

- 4/12: Christine Dee
- 5/12: Yvonne Davies
- 6/12: Brendan Doyle
- 7/12: Janet Pitcher
- 8/12: Christine Dee
- 11/12: Christine Dee
- 12/12: Yvonne Davies
- 13/12: Christine Dee
- 14/12: Brendan Doyle
- 15/12: Yvonne Davies

5. Any other business

YD informed the group that a new GP surgery, involving The Elms, will be sited on the Parade development.

Date of next meeting: Tuesday 9th January @ 3pm